

IT IS OUR FIRST TIME TOGETHER, BUT CERTAINLY NOT THE LAST ONE...
SEE YOU VERY SOON



For further information, please connect on to www.clubmed.com

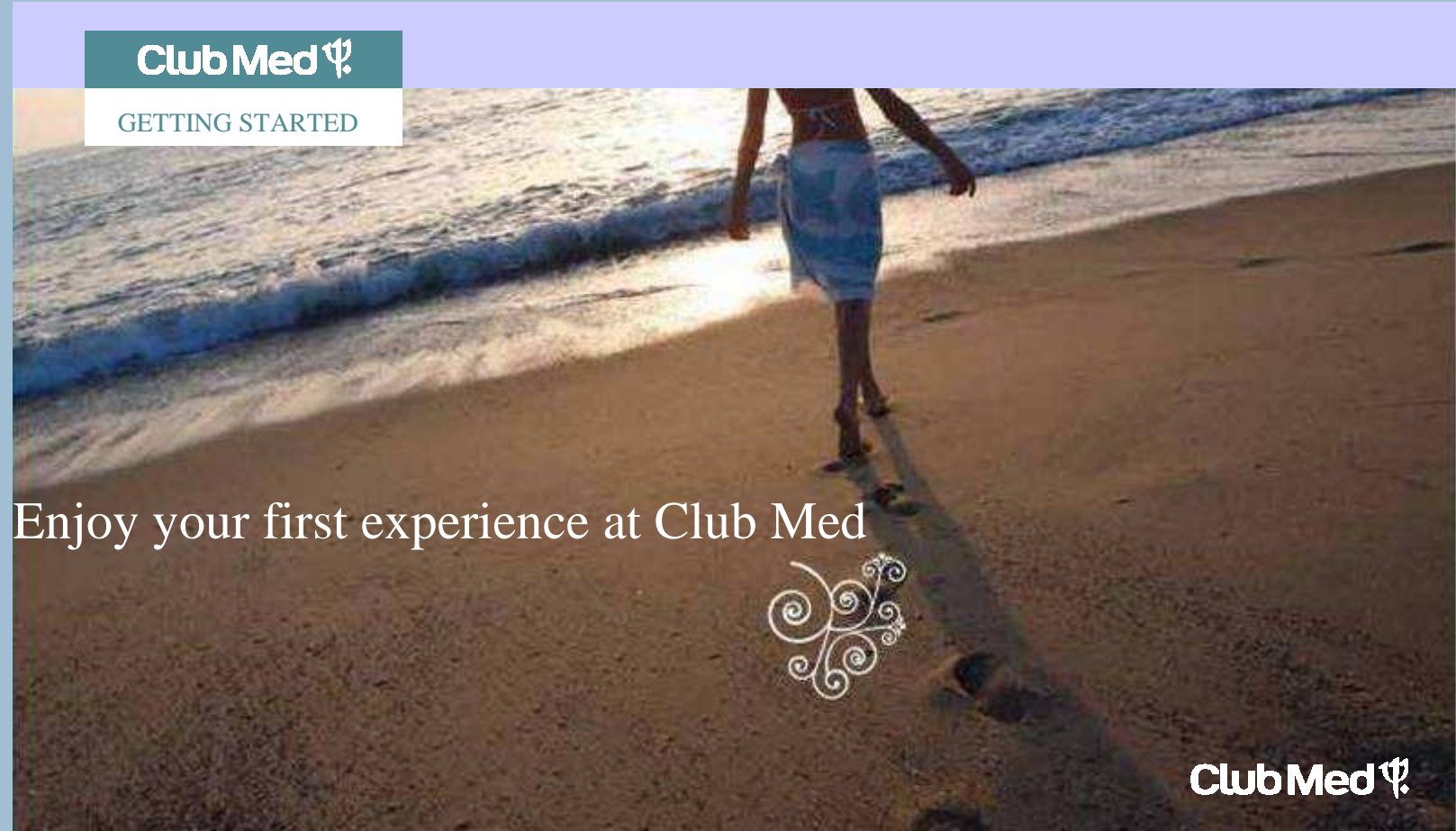
Club Med 

GETTING STARTED

Enjoy your first experience at Club Med



Club Med 





IT IS YOUR FIRST TIME WITH US, LET US GUIDE YOU ON YOUR FIRST STEPS...

Indeed, you are on the way to a great experience.



By deciding to travel away with Club Med, you have chosen to go through all the world's greatest feelings:

- conviviality*
- sharing*
- discovery*
- generosity*
- freedom.*

You will live this fantastic experience in one of the world's most beautiful sites.

We invite you, in just a few days, to taste the magical alchemy between sharing, tranquility and serenity.

You must have tons of questions about what you are going to experience.

That is why we have created this guide, so that, from the moment you embark on your holiday, you truly and fully enjoy your first stay with us.

Club Med Glossary

GM :

If someone calls you GM, do not be surprised! GM stands for "Gentle Member". This is because in Club Med eyes you are a Gentle Member whom we choose to pamper.

GO :

G.Os are "Gentil organisateurs", meaning Gentle Organizers. Since 1950, G.Os have been the incarnation of Club Med values: Multicultural, Pioneer, Kindness, Freedom and Responsibility. They are here for you at all times during your entire stay.

DRESS CODE:

At Club Med, every night is a unique one. In all our Resorts, parties with an original theme leads us to create special dress codes . You are welcome to contact the Resort if you wish to follow the scheduled colors during your stay.

CRAZY SIGNS:

They are happy gatherings where people dance and laugh together. They go along with Club Med party spirit. Fun and easy to learn, our G.Os will be teaching the renowned Club Med dance moves.... Up to you to take part in these memorable moments if you wish!

ONE SHORT SUGGESTION BEFORE YOU ARRIVE ?

If you have not done it yet, just take a few minutes to subscribe for your personal account on www.clubmed.com.

You will discover the Club's spirit in advance and benefit from useful functionalities:

- Make an online confirmation of your plans for vacation, find information and useful tips.

ABOUT YOUR TRIP

Fly away in complete serenity...



YOUR ARRIVAL AT THE VILLAGE

You will feel at ease and pampered from the very first moment...



HOW TO GET TO THE RESORT?

If you chose :

Independent travelers (stay only)

Which means ,transportation is not included in your package

- Check in at the resort is possible after 3 pm
- Upon request, we can book a transfer from the airport to the resort for you*

Stay and transportation included

At the Arrival Airport or Ferry Terminal:

G.Os will be waiting for you at the airport/terminal and will be happy to guide you through your first steps before reaching the resort.

You will easily recognize them thanks to their GO Club Med T-shirt and their Club Med sign board

* With extra charge

Finally! This is D-Day.
Everything has been consciously prepared by our teams so that all occurs as best as can be.



The Chef de Village and the GO team are happy to welcome you with all the care you deserve, while sipping a welcome beverage.

UPON ARRIVAL WHY ARE WE GIVEN A BRACELET ?

The bracelet is what shows you have access to all the resort services, such as : Sports, restaurants, bar, snacking...
A special bracelet is attributed for people under 18, who are not allowed to consume alcohol by law.

HOW TO GET THE CLUB MED PASS CARD AND WHAT IS IT FOR ?

To collect your Club Med Pass Card, please go to the Reception.

This internal credit card works in all extra cost services, such as: Boutique, Spa, Discovery.....

All your expenses will automatically be reported to your account allowing you at the end to chose from either credit card or cash payment to settle your account.

HOW CAN WE KNOW MORE ABOUT THE VILLAGE, HOW IT WORKS AND THE POSSIBLE ACTIVITIES?

As soon as you arrive, a welcome conference is organized for you.

It is an excellent opportunity for you to discover the Resort and the G.Os.

Any questions during your stay may be answered by our Reception team.

HOW TO RECOGNIZE EACH GO'S SPECIALTY ?

Each G.O carries a name tag, showing their function and the languages spoken by the GO which are represented by flags.



DELICIOUS FOOD AND DRINKS

Between various cuisines, trying new food, enjoying a cocktail
You have the choice...



Discover our Club Med buffets.....

UP FOR THE BREAKFAST?

6 Every morning, come and taste what our Chef has heartily prepared for you. Either in one of our restaurants (buffet style) or a light offer as late breakfast near one of our Bars.

ARE YOU A FINE CUISINE LOVER ?

At Club Med , vacation has always rimed with culinary pleasures. Everyday you will be travelling through the menu by experimenting the international and theme buffets set up for you

FEELING A BIT HUNGRY DURING THE DAY?

Our snacking program offers you a taste of salty or sugary snacks...
Near our bars you will be able to taste our Happy Croissant in late morning and our noon or afternoon appetizers.... Enjoy....

WHERE TO ENJOY A SPECIAL DINNER?

Our specialty restaurant* will welcome you.
A relaxed moment where you will be able to enjoy either local food or our Chef delicacy dishes, with service " A la carte".

* Reservations are done at Reception.



HAVE YOU EVER WANTED TO BE A MASTER IN THE KITCHEN ?

Join us in our cooking demonstrations where our food experts will teach you that special recipe.

Time for a drink in one of our bars.....

WHAT ABOUT ENJOYING A COCKTAIL WHILE RELAXING ?

At Club Med, we invite you for an all inclusive offer at our bars.

Enjoy international and local alcohol brands, at no extra charge...or simply choose from our offer " a la carte" *



Convivial moments are a strong part of our Bars surroundings.
Our G.O team invites you to enjoy many sharing and fun moments

* With extra charge

FAMILY

In a fun and interactive way, Children discover new things about themselves, others and the world, at their own pace.



HOW CAN YOUR CHILD EXPERIMENT A NEW WAY OF VACATIONING?

Club Med offers a dedicated program to Children of ages ranging from 4 months to 17 years old included. They will be opening up to world's secrets and nature, discovering in an informal and relaxed atmosphere new passions for sports, creative expression and art.

They will discover the natural and cultural wealth of the host country and share powerful moments of friendship and novelty with the other children and G.Os from around the world.



WHAT TO DO UPON ARRIVAL AT THE RESORT?

Once you arrive please meet the Children's club teams.

You will be able to register your child in the adapted group age.

Baby Club – 4 to 24 months

Petit Club – 24 months to 4 years old

Mini Club – 4 to 11 years old

Juniors / Teenagers – 11 to 17 years old

During registration, feel free to let us know of any possible allergies and further information on your child that you may consider important for us to know.

A weekly program will be given upon registration in order for you to accompany your child's fun activities.

In order for you to benefit from these services **Baby Club and Petit Club****, we advise you to make a reservation while booking your stay. Child's vaccines card and medical certification will be needed once in the resort, for registration.

WHAT ARE THE ACTIVITIES PROPOSED?

In a very playful atmosphere, your child will be able to discover many activities.

Plenty of fun and educational moments adapted to each age groups.

Non sportive activities:

Handcrafts, introduction to arts, environment learning, competition, challenges, dance & cooking lessons.

Sports:

- *From 4 years old up : Tennis, Flying trapeze and circus activities.
- *From 6 years old up : climbing, kayaking, sailing, tennis archery and flying trapeze.
- *From 8 years old up : climbing, kayaking, sailing, tennis flying trapeze, basketball, soccer golf, diving (bubble maker**)

They will become artists in our evening shows, champions in our challenges.

They will share special meals with friends, and of course, enjoy family gathering around our resort events.



**At extra cost

SPORTS

Choose the right rhythm for you...



Are you a sports fan?
A sports lover who doesn't have time to practice?

Join us and discover our sports offer :
For beginners, intermediate or advanced lessons

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HOW WILL YOU ENJOY SPORTS AT CLUB MED?

Club Med is the world largest sports academy, as lessons are given in more than 60 disciplines, at different levels.

You have the choice between choosing to improve your existing skills or discover a whole new sport.

From private to collective lessons, our sports teams will advise you and accompany you in your sports evolution.

There is also the possibility to enjoy a sport at your own rhythm, under free access program

ARE G.Os QUALIFIED INSTRUCTORS?

Our instructors have the expertise and are trained in order to adapt their tuition to the different levels proposed.

For the sports under “Academy” all levels are available with advanced instructors.



DO WE HAVE TO REGISTER FIRST?

This will depend on the activity, or level of practice.

Upon arrival the sports team will offer you a brief explanation on the organization of each activity.

SHOULD WE BRING OUR OWN EQUIPMENT?

During lessons or training program, you will have access to to all equipment related to the activity.

During free access activities, equipment is available under sign up

IS THERE ANY SPORTS EQUIPMENT AVAILABLE AT THE BOUTIQUE?

Our boutiques will have the equipment related to the top sports activities of the resort, such as:
Sports clothes and articles such as tennis balls, golf gloves.....

ARE THERE ANY SPORTS EVENTS ORGANIZED?

At Club Med we have the pleasure to invite you for tournaments, regattas and demonstrations.

These events are often followed by prizes so we can congratulate you on your sports performance



OUR SPORTS OFFER

LANDSPORTS:

- Circus (trapeze, bungee bounce, juggling)
- Tennis
- Golf*
- Squash
- Archery
- Yoga
- Tree top
- Climbing

WATER SPORTS:

- Aqua aerobics
- Windsurfing
- Snorkeling
- Sailing
- Kayaking
- Water games (polo, basket, volley)
- Scuba diving*

SNOW SPORTS:

- Alpine skiing
- Snowboarding
- Cross country skiing

- All sports for children are under a age limit
- * extra cost in some resorts
- Sports may vary from one resort to another

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ENTERTAINMENT

Listen, laugh, act, dance, participate,...
The freedom to do as you wish.... Welcome to Club Med Ambiance



At Club Med, each day is represented by a different theme, where we will invite to celebrate various events among us.

Do everything or nothing at all.
Our Ambiance will be adapted to your rhythm.

WHAT ARE THE DIFFERENT ENTERTAINMENT ACTIVITIES?

The overall atmosphere will vary following a special daily program. From cozy and intimate to energetic and festive ... you will be able to choose from a large variety of activities.

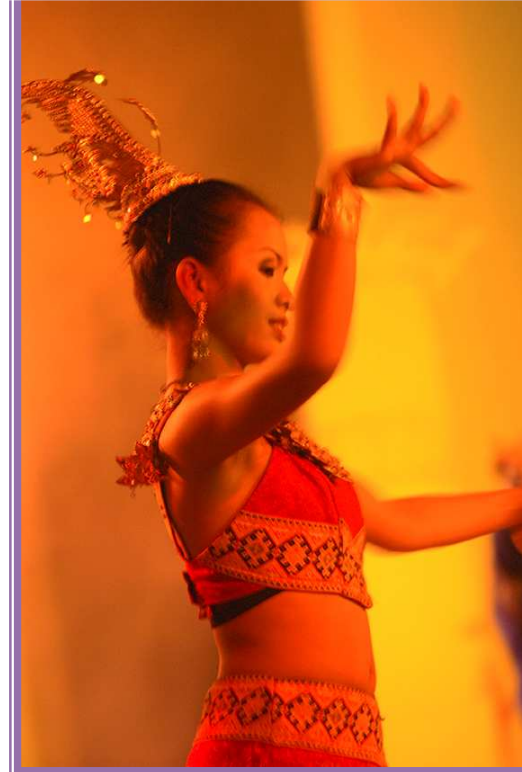
You will discover the Crazy signs dance, a not to miss Club Med ritual, taught to you by our G.Os.

In the evening, go from the original games ,or events before dinner, to night shows performed by our local teams... Without forgetting our famous night parties

WHEN AND WHERE DO ENTERTAINMENT ACTIVITIES TAKE PLACE?

In the morning, in order to respect everyone rhythm, the atmosphere at the Resort is mainly calm.
Fun events around pool, beach or another area of the resort, may start just before lunch .

Our bars, pools and theatres are often lively places important to the entertainment we propose you.



ARE THERE NEW EVENTS EVERYDAY?

Yes, a different event is organized every night.

Creativity and imagination are part of our G.Os talents. From local culture, to dancing evenings, musicals, orchestras, and , of course, events where you can be the star.

HOW COULD A THEME NIGHT BE DESCRIBED?

In our resorts, special themes involve our night events, buffets or parties organized by our teams.

As a Club Med tradition, we invite, if you wish, to follow what we call “ Dress code” .That colorful atmosphere surrounding a event.

Dress codes and themes may vary from one resort to another.. Please find the main colors matching some of our special events :

- White
- Red and black
- Blue and white
- safari colors
- and many more.....



DISCOVERY

Open your mind to the host country's culture



Each and every country has its own secrets, particularities Which make it unique as well as fascinating.

Allow us to be your guide in the discovery of the culture tradition and people of the country welcoming you.

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WHAT IS OUR RESPONSE TO YOUR CURIOSITY?

You will be presented a great panel of possible tours.

Our Discovery G.Os will help and guide you through the different choices.

You will be able to experience the tradition and numerous living habits of our resort surroundings.

WHAT ARE THE TRIPS PROPOSED?

A large panel of offer will allow you to chose from:

- Full day excursions
- Half day excursions (cultural or shopping)
- Family tours - your children will profit from the local culture as well
- Ecological tours
- Fun parks
- Private tours (a la carte) – adapted to your personal wishes.

HOW IS A DAY TRIP LIKE?

According to your tour schedule, breakfast will be served previously to departure.

If you have chosen a full day trip , a convivial lunch will be offered in one of the local and traditional restaurants.

Our guide will help you through out you tour with any question or need.

At the end of the journey, what about gathering at the Bar, in order to share impressions, while enjoying a cocktail?

SHOULD WE MAKE RESERVATIONS BEFORE COMING OR DURING OUR STAY?

Registration usually takes place during your stay. For you to be sure to see all the marvels you want to see, we advise you to register when you are ready to. As soon as you arrive, all the possible trips * will be presented to you. You will just have to register at the Discovery Area of the Resort.

ARE CLUB MED'S GUIDES EXPERTS?

All our guides are certified and are chosen upon their knowledge, performances and abilities. This way, you are provided with the best information and explanations you can get.

WHAT SHOULD WE BRING ON OUR TRIPS?

When you register for your trip, the GOs, who know the host country well, will give you a document with all the information in order for you to have an enjoyable and comfortable visit. Just follow the tips!

WHERE CAN WE BUY LITTLE LOCAL SOUVENIRS?

You will, in most of your trips, stop for a little souvenirs shopping session. But you can also find a local articles in our resort's boutique.

* With extra charge



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Let the world and its marvels come to you...